

YOUR GUIDE FOR 2024 STUDENT SCHOOL BUS TRAVEL

The new school year is underway, we often get asked “How do my kids catch the bus” and “Am I eligible for a Bus Pass?”. To help answer your questions we’ve put together some helpful guidelines and tips to assist with your enquiries.

Catching the bus

Students will either need a “TransLink GO Card” or a “Bus Travel Assistance Card” to travel on all student school bus services.

If student/s have a 2023 bus pass, they are current until 29th February. Some Bus Passes are still available to be collected from the Burpengary Depot. Otherwise, a new application will need to be completed.

A friendly reminder that all KBL bus services are still not accepting cash payments for bus fares or cash for Bus Card top-ups.

1. TransLink GO Card

A payment option for school bus travel is the Translink GO Card system. If you are not eligible for one of the below transport assistance schemes, you can still get discounted daily fares by using a Go Card. These cards are available for purchase from your nearest Train Station and some news agencies provide this service.

2. Bus Travel Assistance Card

Eligibility: There are two types of travel assistance options, “Bus Travel Assistance” which is based on kilometers and “Safety Net Assistance” which is based on concessions / pensions.

Paperwork: If you believe you’re eligible, the correct paperwork will need to be completed either [online](#) or at our Head Office in Burpengary. We recommend you **submit this paperwork as soon as possible.**

Processing: Bus Pass applications can take up to ten (10) to fifteen (15) business days for processing.

Collection: Bus Passes can be collected from our Burpengary Depot, Monday to Friday from 8am until 4pm. We encourage all parents to visit our Head Office to avoid processing delays.

This is just a quick guide to the school bus pass system so if we haven’t specifically answered your question, please call our office on 1300 287 525 or call in and visit us at 2 Motorway Drive, Burpengary.